

AN INVESTMENT IN PRIORITIES

Issue Paper:

Homelessness in South Hampton Roads

May 2007

This project has been made possible by the following community funding partners.

The Beazley Foundation
Community Action Coalition of Virginia
The Norfolk Foundation
The Parsons Foundation
The Planning Council
Portsmouth Community Foundation
Portsmouth General Hospital Foundation
Sentara Health Foundation
United Way of South Hampton Roads
Virginia Beach Foundation

This report was prepared by The Planning Council
Norfolk, VA

For more information, visit www.theplanningcouncil.org.

HOMELESS SERVICES

ISSUE OVERVIEW

On any one day, there are around 1,400 people identified as homeless in South Hampton Roads. Over the course of a year, there may be two to three times that number who present for services. There is a network of day shelters, emergency shelters, transitional housing, and permanent housing and permanent supportive housing that responds to this need for shelter. In this region, these are all operated by non-profits and the faith community with assistance from local, state and federal governments as well as foundations and the United Way. In addition, this shelter network is complemented by support services available from a wide variety of providers.

In January 2007, a one day Point in Time Count of the homeless was conducted. In the region, 1,392 homeless persons were counted. The region has 1,114 year round emergency shelter and transitional housing beds, with another 264 seasonal beds. Together, these total 1,378. A greater shortage exists, however, because some beds are designated for certain populations (e.g., families, single adults, pregnant women, victims of domestic violence) and are therefore not always available to those in need.

The major issues surrounding homelessness can be grouped into three categories: prevention/intervention, permanent supportive housing, and affordable housing.

Prevention and Intervention

Preventing evictions and foreclosures constitutes the first line of defense against homelessness. In Norfolk alone, landlords evicted 2,448 households in 2005. Programs dedicated to preventing homelessness offer financial assistance and budget counseling for a limited time. These efforts can make the difference between stability and life on the streets, but, in some cases, the aid is too little and too late to prevent a downward spiral to homelessness.

Intervention to prevent homelessness is particularly critical among people discharged from institutions (including those leaving jails or prisons), foster care, or mental health facilities. These people may have temporary lodging with family or friends immediately after release, but fail to secure long-term housing. Within several months, removed from the support services available to them at discharge, these people often find themselves homeless.

Day centers, emergency shelters and transitional housing serve as the immediate intervention to homelessness. Each of these has client self-sufficiency as its goal. They achieve this by linking clients to resources such as available jobs,

medical care, educational opportunities, transportation, mainstream resources (including benefits such as Temporary Assistance to Needy Families and Foodstamps) and permanent housing opportunities.

Permanent Supportive Housing

For many people who are homeless, independent and self-sufficient living will never be an option. Disabilities, addictions or both keep this population cycling through shelters without the possibility of a stable life on their own. To serve this population, agencies provide permanent supportive housing, which offers long-term housing to people who need ongoing support services.

The first effort to create a large-scale, regional solution to the lack of permanent supportive housing took shape last year, with the cooperation of Virginia Supportive Housing, and culminated in the creation of a Single Room Occupancy (SRO) apartment building in Norfolk. The building, Gosnold Apartments, opened in December 2006 and houses 60 single adults. Similar apartments are in the planning phase for Virginia Beach with the expectation that this model will follow in other cities.

There are also some permanent supportive housing units for homeless families. In this case, the head of household must have a disability that prevents the family from affording market rate housing.

Affordable Housing

Affordable housing presents the biggest challenge for people who are able to live independently. As the housing stock in the region ages, no system has been created for replacing older low-cost homes and apartments. According to the National Low Income Housing Coalition, fair market rent in South Hampton Roads in 2005 was \$812 for a two-bedroom apartment. A forty-hour per week job at minimum wage grosses \$865 per month. Even those who work struggle to make ends meet. In 2005, more than 42 percent of public school children in the region qualified for the free or reduced-price lunch program

As one response to these issues, the mayors have appointed a Regional Taskforce to End Homelessness. This group is committed to developing SRO's in each city, to developing residential substance abuse treatment capacity, to streamlining and coordinating the delivery system, and to working with institutions whose clients are discharged and then become homeless. An online regional affordable housing database, www.housingconnect.org, has been started under the auspices of this group. Landlords post vacancies and prospective tenants can search for available apartments.

FUNDING OVERVIEW

Most homeless programs generate revenue through a mix of public grants and private donations. About a third of homeless service providers in South Hampton Roads receive United Way funding. A few agencies rely solely on private contributions.

Most of the public grants for homeless services originate from the U.S. Department of Housing and Urban Development (HUD), which awards the bulk of its funds through Continuum of Care grants. Each area brings together its homeless service providers to apply for the grants as a group. When a Continuum of Care document meets the HUD requirements, the individual programs contained within the Continuum are reviewed by HUD and may be funded. HUD uses a formula to determine the amount of funds to be awarded to each jurisdiction. The following shows the amount for South Hampton Roads:

| | |
|-------------------|-------------|
| Chesapeake | \$ 183,308 |
| Norfolk | \$2,054,895 |
| Portsmouth | \$ 701,641 |
| Virginia Beach | \$ 971,710 |
| Western Tidewater | \$ 141,168 |
| Total | \$4,052,722 |

Chesapeake, Norfolk, Portsmouth and Virginia Beach have each received Continuum of Care funding for the past several years, although stronger competition has brought all the cities closer to HUD's funding cut-off point. Western Tidewater (Franklin, Isle of Wight, Southampton and Suffolk) received Continuum of Care funding for the first time in 2006, but was not approved for renewal funding in 2007.

HUD recently and unexpectedly shifted its focus from funding services to funding housing. This unanticipated change in funding philosophy is especially challenging for Continuum groups because programs with less case management and client services are rewarded.

Despite the challenges in HUD's system of funding, the overarching benefit of the agency's policy is the mandatory organization of homeless service providers into a Continuum. HUD also mandates that a Homeless Management

Information System (HMIS) be to compile data and track the progress of clients. This collaboration among agencies and compilation of data results in a more unified approach to homelessness in each community.

HUD also distributes funds through other channels outside of the Continuum process. Other HUD grants are available to individual agencies and often are administered through the state and local government. These funding sources include the Emergency Shelter Grant and the Community Development Block Grant. The Virginia Department of Housing and Community Development also offers grants for shelters and homeless prevention. Finally, all the agencies solicit donations from individuals and many host fundraising events. While the smaller and faith-based organizations may operate only through private donations, most agencies use private funds as leverage for federal money. The Continuum grants require 25 percent matching funding.

DEFINITION OF TERMS

Homeless: An individual who lacks a fixed, regular, and adequate nighttime residence.

Emergency Shelter: Any facility the primary purpose of which is to provide temporary or transitional shelter for the homeless in general or for specific populations of the homeless, usually for 90 days or fewer.

Transitional Housing: A project that has as its purpose facilitating the movement of homeless individuals and families to permanent housing within a reasonable amount of time, usually 24 months.

Permanent Supportive Housing: Long-term, community-based housing that has supportive services for homeless persons with disabilities. This housing enables special needs populations to live as independently as possible in a permanent setting.

Supportive services: Services that assist homeless participants in the transition from the streets or shelters into permanent or permanent supportive housing, and that assist persons to live successfully in housing.

Domestic Violence: Emotional, psychological, physical, sexual, or economic abuse inflicted by a family member.

HMIS (Homeless Management Information System): HMIS is a computerized database that collects and stores information on homeless individuals and families who use homeless assistance services. The database, part of HUD's

Continuum of Care requirements, streamlines the reporting process for the Continuum grant and also allows agencies to track and analyze their own data.

United Way: United Way certified agencies have met criteria that qualify its programs to receive United Way funds. The United Way criteria for certification include:

- Legal status: 501(c)(3), IRS Form 990, Registered with the Virginia Department of Agriculture and Consumer Services
- Bylaws
- Officers and Board of Directors
- \$200,000 minimum annual operating income
- Outcome measures
- Annual audits

ADDITIONAL INFORMATION

This provider directory is a comprehensive, but not exhaustive, list of organizations that serve the homeless. Small programs, mainly churches, provide a variety of services for the homeless, but may not participate in their city's Continuum of Care group and usually do not seek funding from mainstream sources.

For more detailed information about each agency in the directory, please refer to the phone number and contact name provided, visit the organization's web site, or use The Planning Council's Information and Referral online database at <http://www.theplanningcouncil.org/search/>.

The following web sites may be of interest:

Corporation for Supportive Housing: www.csh.org

National Alliance to End Homelessness: www.naeh.org

Urban Institute: www.urban.org

United States Interagency Council on Homelessness: www.usich.gov

Affordable Housing Database for South Hampton Roads: www.housingconnect.org

The Healing Place: www.thehealingplace.org

Pathways to Housing: www.pathwaystohousing.org

St. Stephen's Housing Services, Hennepin County, MN: www.ststephensmpls.org

CHESAPEAKE

Chesapeake Coalition for the Homeless, founded in 1999, is comprised of about 30 member organizations. The Coalition received its first year of HUD Continuum of Care funding in 2003. Like all of the jurisdictions in South Hampton Roads, Chesapeake identifies affordable housing as the biggest hurdle in addressing homelessness in its community.

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|--|----------------------|---------------------------|--------------------------------------|-------------------|------|------------|
| Catholic Charities of Eastern Virginia Dominick R. Calgi Ph: 456-2366 www.cceva.org | | | | Rental assistance | N | Y |
| Chesapeake Community Services Board Candace B. Waller Ph: 547-9334 http://www.chesapeake.va.us/services/depart/com-ser/index.shtml | | | 11 beds for families and individuals | | Y | N |
| Chesapeake Division of Social Services: Social Work Crisis Intervention Program Doris "Cookie" Palacios Ph: 382-2000 http://www.chesapeake.va.us/services/depart/humanser/index.shtml | | | | Rental assistance | N | N |
| House of Esther Rev. Janeen L. McBath Ph: 410-4327 http://crcglobal.org/House%20of%20Esther.htm | | 3 beds for pregnant teens | | | N | N |
| Our House Families (formerly Community Resource Network) Ruth Hill Ph: 543-3324/5543 | 10 beds for families | 17 beds for families | | | Y | Y |

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|--|------------------------------|-------------------------------|------------------------------|--------------------------------|--------------------|--------------------|
| The Planning Council Julie Dixon Ph: 622-9268 x3002 www.theplanningcouncil.org | | | | Rental and mortgage assistance | Y | N |
| The Salvation Army – Portsmouth/W. Chesapeake Terry Wilkins Ph: 455-9677 | | | | Rental assistance | N | Y |
| Victory Home Mike Ellis Ph: 487-2633 http://genevaparkministries.com | | 20 beds for individuals | | | N | N |
| TOTAL | 1 Program 10 Beds | 3 Programs 40 Beds | 1 Program 11 Beds | 4 Programs | 3 Y 5 N | 3 Y 5 N |

PROJECTS IN DEVELOPMENT

| Agency | Program | Beds | Population | Expected Opening |
|-------------------------------------|------------------------------|-------------|----------------------|-------------------------|
| Salvation Army | Transitional Housing | 4 | Single female adults | January 2008 |
| Our House Families | Transitional Housing | 6 | Families | April 2007 |
| Virginia Supportive Housing: SRO II | Permanent Supportive Housing | 4 | Single adults | 2009 |

CHESAPEAKE: PROVIDERS BY SERVICE AREA

| SERVICE | PROGRAMS | BEDS | POPULATION |
|-------------------------------------|---|--|----------------------------|
| Emergency Shelter | Our House Families | 10 | Families |
| TOTAL: | 1 program | 10 beds | |
| Transitional Housing | House of Esther | 3 | Pregnant teens |
| | Our House Families | 17 | Families |
| | Victory Home | 20 | Single adults |
| TOTAL: | 3 programs | 40 beds | |
| Permanent Supportive Housing | Chesapeake Community Services Board | 11 | Families and single adults |
| TOTAL: | 1 program | 11 beds | |
| Housing Assistance | Catholic Charities of Eastern Virginia | Agencies provide financial assistance for rent or mortgage to help clients avoid eviction or foreclosure | Single adults and families |
| | Chesapeake Division of Social Services: Social Work Crisis Intervention Program | | |
| | The Planning Council | | |
| | The Salvation Army – Portsmouth/W. Chesapeake | | |
| TOTAL: | 4 programs | | |

NORFOLK

The Norfolk Homeless Consortium (NHC) is comprised of about 25 organizations that provide services to individuals and families who are homeless and develops strategies for addressing homelessness in Norfolk. The NHC has received Continuum of Care funding from HUD since 1995. The City of Norfolk's Office to End Homelessness, created by Norfolk City Council in 2005, works collaboratively with the Consortium and is dedicated to executing the city's 10-year plan to end homelessness, now in its second year. Norfolk, like other South Hampton Roads cities, struggles with high-priced housing, a challenge in part addressed by Gosnold Apartments, which opened in December 2006.

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|---|----------------------|------------------------------------|--|-------------------|------|------------|
| ACCESS Stacie Walls-Beegle Ph: 640-0929 www.accessaids.org | | 33 beds for families with HIV/AIDS | 21 beds for families and single adults with HIV/AIDS | | Y | Y |
| Barrett Haven Barbara Gaddy Ph: 624-6990 | | 10 beds for single/pregnant women | | | Y | N |
| Catholic Charities of Eastern Virginia Dominick R. Calgi Ph: 456-2366 www.cceva.org | | | | Rental assistance | N | Y |
| The Ecumenical Family Shelter Trish Manthey Ph: 624-9879 www.thedwellingplaceva.org | 47 beds for families | | | | Y | Y |
| ForKids Thaler McCormick Ph: 622-6400 www.homesforkids.org | 32 beds for families | 54 beds for families | 36 beds for families | | Y | Y |

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|---|--|---|--|--|------|------------|
| Ghent Area Ministries Martha Gorman Ph: 622-0438 | | | | Financial assistance | N | N |
| Love Unlimited Ministries Bruce Johnson Ph: 351-2610 www.loveunlimited.faihtweb.com | 50 beds for single adults (only during one winter month) | | | | N | N |
| Norfolk Community Services Board Peggy Crutchfield Ph: 441-5300 www.norfolkcsb.org | | 11 beds for substance abuse clients; 12 beds for single disabled adults | 62 beds for families and single adults | | Y | N |
| Norfolk Department of Human Services (Homeless Action Response Team) Jill Baker Ph: 664-6133 www.norfolk.gov/HumanServices/hart.asp | | | | Central Intake for homeless families | Y | N |
| Norfolk Emergency Shelter Team Ph: 622-2549 | 90 beds for single adults (location rotates among churches in winter only) | | | | N | N |
| Norfolk Urban Outreach Ministry Rev. Richard Bridgford Ph: 461-4213 http://www.nuom.org/ | | | | Financial assistance. (Referrals from churches only) | N | N |

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|--|--|--|---|------------------------------|------|------------|
| The Planning Council Julie Dixon Ph: 622-9268 x3002 www.theplanningcouncil.org | | | | Rent and mortgage assistance | Y | N |
| St. Columba Alicia Matthews Ph: 627-6748 | | 16 beds for single adults | | Day Center | Y | N |
| The Salvation Army Major Gene A. Hogg Ph: 543-8100 x100 www1.salvationarmy.org/uss/www_uss_tidewater.nsf | 30 beds for families and single adults | | | Day Center | N | Y |
| The STOP Organization Shirley Harris Ph: 858-1381 www.stopinc.org | | | | Financial assistance | Y | N |
| Tidewater AIDS Community Taskforce (TACT) Jim Spivey Ph: 583-1317 www.tact-online.com/ | | 4 beds for single adults with HIV/AIDS | | | Y | Y |
| Union Mission Linda Jones Ph: 627-8686 www.ummnorva.org | 157 beds for families and single adults | | | | N | N |
| Virginia Supportive Housing: Gosnold Apartments Clara Smith Ph: 622-1162 | | | 60 beds for single adults (42 for Norfolk homeless persons) | | Y | Y* |
| YWCA Cheryl H. Marks Ph: 625-4248 www.ywca-shr.org/ | 44 beds for victims of domestic violence | 20 beds for victims of domestic violence | | | Y | Y |

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|---------------------------|---|--------------------------------|--------------------------------|-----------------------|---------------------|---------------------|
| TOTAL | 7 Programs 450 Beds (140 are seasonal) | 7 Programs 148 Beds | 4 Programs 161 Beds | 8 Programs | 11 Y 8 N | 8 Y 11 N |

* Virginia Supportive Housing received a grant for this project through United Way's Community Impact Fund, but is not a United Way of South Hampton Roads certified agency.

PROJECTS IN DEVELOPMENT

| Agency | Program | Beds | Population | Expected Opening |
|---|------------------------------|-------------|-----------------------------------|-------------------------|
| Virginia Supportive Housing: SRO II (Located in Virginia Beach with 11 of 60 units going to Norfolk homeless persons) | Permanent Supportive Housing | 11 | Single adults | 2009 |
| Salvation Army | Transitional Housing | 24 | Families and single female adults | January 2008 |

NORFOLK: PROVIDERS BY SERVICE AREA

| SERVICE | PROGRAMS | BEDS | POPULATION |
|--------------------------|--|-----------------|---------------------------------------|
| Emergency Shelter | The Ecumenical Family Shelter | 47 | Families |
| | ForKids | 32 | Families |
| | Love Unlimited Ministries | 50 | Single adults (one winter month only) |
| | Norfolk Emergency Shelter Team (Winter only) | 90 | Single adults |
| | The Salvation Army | 30 | Single adults |
| | Union Mission | 157 | Single adults and families |
| | YWCA | 44 | Victims of domestic violence |
| TOTAL: | 7 programs | 450 beds | |

| SERVICE | PROGRAMS | BEDS | POPULATION |
|-------------------------------------|---|-----------------|--|
| Transitional Housing | ACCESS | 33 | Families with HIV/AIDS |
| | Barrett Haven | 10 | Single and pregnant women |
| | ForKids | 54 | Families |
| | Norfolk Community Services Board | 11 | Single adult substance abuse clients |
| | St. Columba | 16 | Single adults |
| | Tidewater AIDS Community Taskforce | 4 | Single adults with HIV/AIDS |
| | YWCA | 20 | Victims of domestic violence |
| TOTAL: | 7 programs | 148 beds | |
| Permanent Supportive Housing | ACCESS | 21 | Families and single adults with HIV/AIDS |
| | ForKids | 36 | Families |
| | Norfolk Community Services Board | 62 | Single adults |
| | Virginia Supportive Housing: Gosnold Apartments | 42 | Single adults |
| TOTAL: | 4 programs | 161 beds | |

| SERVICE | PROGRAMS | BEDS | POPULATION |
|-----------------------|---|---|----------------------------|
| Other Services | Catholic Charities of Eastern Virginia | Agencies provide day center services and/or financial assistance for rent or mortgage. Norfolk Dept. of Human Services provides Central Intake for homeless families. | Single adults and families |
| | Ghent Area Ministries | | |
| | Norfolk Department of Human Services (Homeless Action Response Team) | | |
| | Norfolk Urban Outreach Ministry | | |
| | The Planning Council. | | |
| | St. Columba | | |
| | The Salvation Army | | |
| | The STOP Organization | | |
| TOTAL: | 8 Programs | | |

PORTSMOUTH

The Portsmouth Homeless Advisory Consortium (PHAC) is composed of homeless service providers, advocates and other interested citizens. It is responsible for putting together the Continuum of Care document. The City is in the process of developing a ten year plan to end homelessness.

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|--|--|--|---------------------------|-------------------|------|------------|
| Catholic Charities of Eastern Virginia Dominick R. Calgi Ph: 456-2366 www.cceva.org | | | | Rental assistance | N | Y |
| Help and Emergency Response (HER) Shelter Sandra Becker Ph: 485-1445 www.hershelter.com | 42 beds for victims of domestic violence | | | | N | Y |
| Oasis Social Ministry JoAnn Roisen Ph: 397-6060 | | 8 beds for single adults | | Day center | Y | N |
| Portsmouth Area Resource Coalition Annie White-Guertin Ph: 393-7848 | 30 beds for families | 41 beds for families and single adults | 10 beds for single adults | | Y | Y |
| Portsmouth Christian Outreach Ministries (PCOM) Clarence Harrison Ph: 397-4570 http://www.pcomhalo.org/ | | 27 beds for families and single adults | | | N | N |

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|---|--|---|--|---|-------------|-------------------|
| Portsmouth Department of Behavioral Healthcare Services (DBHS) Peggy Hill Ph: 393-5357 www.portsmouthva.gov/behaviorhealthcareservices | Hotel vouchers for single adults | Hotel vouchers for families and single adults | 42 beds for families and single adults | | N | N |
| The Planning Council Jane Vaughn Ph: 622-9268 x3005 www.theplanningcouncil.org | | | | Homeless Intervention Program: financial assistance | Y | N |
| Portsmouth Volunteers for the Homeless (PVH) Loretta Killen Ph: 399-0200 | 60 beds for single adults (location rotates among area churches – winter only) | | | | Y | N |
| The Salvation Army – Portsmouth/W. Chesapeake Terry Wilkins Ph: 455-9677 | | | | Rental assistance | N | Y |
| The STOP Organization Shirley Harris Ph: 858-1360 www.stopinc.org | | | | Financial assistance | Y | N |
| Virginia Supportive Housing: Gosnold Apartments Clara Smith Ph: 622-1162 | | | 6 beds for single adults | | Y | Y* |

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|---------------------------|--|-------------------------------|-------------------------------|-----------------------|--------------------|--------------------|
| TOTAL | 4 Programs 132 Beds (60 are seasonal) | 4 Programs 76 Beds | 3 Programs 58 Beds | 6 Programs | 6 Y 6 N | 6 Y 6 N |

* Virginia Supportive Housing received a grant for this project through United Way's Community Impact Fund, but is not a United Way of South Hampton Roads certified agency.

PROJECTS IN DEVELOPMENT

| Agency | Program | Beds | Population | Expected Opening |
|-------------------------------------|------------------------------|-------------|-------------------|-------------------------|
| Virginia Supportive Housing: SRO II | Permanent Supportive Housing | 2 | Single adults | 2009 |

PORTSMOUTH: PROVIDERS BY SERVICE AREA

| SERVICE | PROGRAMS | BEDS | POPULATION |
|-------------------------------------|--|-----------------|----------------------------|
| Emergency Shelter | Help and Emergency Response (HER) Shelter | 42 | Families and single adults |
| | Portsmouth Area Resource Coalition | 30 | Families |
| | Portsmouth Department of Behavioral Healthcare Services | Hotel vouchers | Single adults |
| | Portsmouth Volunteers for the Homeless (Winter only) | 60 | Single adults |
| TOTAL: | 4 programs | 132 beds | |
| Transitional Housing | Oasis Social Ministry | 8 | Single adults |
| | Portsmouth Area Resource Coalition | 41 | Families and single adults |
| | Portsmouth Christian Outreach Ministries | 27 | Families and single adults |
| | Portsmouth Department of Behavioral Healthcare Services (DBHS) | Voucher program | Families and single adults |
| TOTAL: | 4 programs | 76 beds | |
| Permanent Supportive Housing | Portsmouth Area Resource Coalition | 10 | Single adults |
| | Portsmouth Department of Behavioral Healthcare Services | 42 | Families and single adults |
| | Virginia Supportive Housing: Gosnold Apartments | 6 | Single adults |
| TOTAL: | 3 programs | 58 beds | |

| SERVICE | PROGRAMS | BEDS | POPULATION |
|-----------------------|---|--|----------------------------|
| Other Services | Catholic Charities of Eastern Virginia | Agencies provide supportive services and rental assistance | Single adults and families |
| | The Planning Council | | |
| | The Salvation Army – Portsmouth/W. Chesapeake | | |
| | The STOP Organization | | |
| TOTAL: | 4 Programs | | |

VIRGINIA BEACH

The Virginia Beach Homeless Advisory Resource Partnership (VBHARP) is comprised of about 30 member organizations. The group, operating under different names, has existed since the late 1980s and has received funding through HUD's Continuum of Care grants since 1997. The city, like others in Hampton Roads, faces a scarcity of affordable housing for its low-income population.

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS | United Way |
|--|--|--------------------------------------|---------------------------------------|-------------------|------|------------|
| Catholic Charities of Eastern Virginia Dominick R. Calgi Ph: 456-2366 www.cceva.org | | | | Rental assistance | N | Y |
| Community Alternatives Management Group, Inc. (CAMG) George Davies Ph: 368-8899 www.comalt.org | | 14 beds for families and individuals | 145 beds for families and individuals | | Y | N |
| Holy Spirit Catholic Church Sharlotte Cocson Ph: 468-3600 www.holyspiritvb.org | | 3 beds for single females | | | N | N |
| Judeo-Christian Outreach Center Richard H. Powell Ph: 491-2846 www.jcoc.org | 50 beds for families and single adults | | | | Y | Y |
| Love and Caring Ministries Maria Santos Ph: 430-4101 | 17 beds for families and individuals | | | | Y | N |
| Mother Seton House Kathy Jeffries Ph: 963-5795 www.setonyouthshelters.org | 21 beds for youth | | | | Y | Y |

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Housing Assistance | HMIS | United Way |
|---|--|--|--------------------------------------|--------------------------------|--------------------------|--------------------------|
| Samaritan House Carolyn D. McPherson Ph: 631-0710 www.samaritanhouseva.org | 88 beds for families and single adults | 56 beds for families and single adults | | | Y | Y |
| VetsHouse Willard Smith Ph: 306-1000 | | 18 beds for single veterans | | | Y | N |
| Virginia Beach Community Development Corp. Mary Kay Horoszewski Ph: 463-9616 www.vbcddc.org | 8 beds for families and individuals | 111 beds for families and individuals | | | Y | N |
| Virginia Beach Social Services Division: Resource and Development Nancy Hinch Ph: 437-3200 | | | | Rental and mortgage assistance | N | N |
| Virginia Supportive Housing: Gosnold Apartments Clara Smith Ph: 622-1162 | | | 12 beds for single adults | | Y | Y* |
| Volunteers of America Debbie Maloney Ph: 437-4911 www.voa.org | 64 beds for single adults (during winter months only) | | | Day center | Y | Y |
| TOTAL | 6 Programs 248 Beds (64 are seasonal) | 5 Programs 202 Beds | 2 Programs 157 Beds | 3 Programs | 9 Y 3 N | 6 Y 6 N |

* Virginia Supportive Housing received a grant for this project through United Way's Community Impact Fund, but is not a United Way of South Hampton Roads certified agency.

PROJECTS IN DEVELOPMENT

| Agency | Program | Beds | Population | Expected Opening |
|-------------------------------------|------------------------------|-------------|-------------------|-------------------------|
| Virginia Supportive Housing: SRO II | Permanent Supportive Housing | 43 | Single adults | 2009 |
| Judeo-Christian Outreach Center | Permanent Supportive Housing | 22 | Single adults | December 2007 |

VIRGINIA BEACH: PROVIDERS BY SERVICE AREA

| SERVICE | PROGRAMS | BEDS | POPULATION |
|-----------------------------|---|-----------------|----------------------------|
| Emergency Shelter | Judeo-Christian Outreach Center | 50 | Families and single adults |
| | Love and Caring Ministries | 17 | Families and single adults |
| | Mother Seton House | 21 | Youth |
| | Samaritan House | 88 | Families and single adults |
| | Virginia Beach Community Development Corp. | 8 | Families and single adults |
| | Volunteers of America | 64 | Single adults |
| TOTAL: | 6 programs | 248 beds | |
| Transitional Housing | Community Alternatives Management Group, Inc. | 14 | Families and single adults |
| | Holy Spirit Catholic Church | 3 | Single females |
| | Samaritan House | 56 | Families and single adults |
| | VetsHouse | 18 | Single veterans |
| | Virginia Beach Community Development Corp. | 111 | Families and single adults |
| TOTAL: | 5 programs | 202 beds | |

| SERVICE | PROGRAMS | BEDS | POPULATION |
|-------------------------------------|---|---------------------------------------|----------------------------|
| Permanent Supportive Housing | Community Alternatives Management Group, Inc. (CAMG) | 145 | Families and single adults |
| | Virginia Supportive Housing: Gosnold Apartments | 12 | Single adults |
| TOTAL: | 2 programs | 157 beds | |
| Other Services | Catholic Charities of Eastern Virginia | Agencies provide supportive services. | Families and single adults |
| | Virginia Beach Social Services Division: Resource and Development | | |
| | Volunteers of America | | |
| TOTAL: | 3 programs | | |

WESTERN TIDEWATER

Western Tidewater includes Suffolk, Franklin, Isle of Wight County and Southampton County. The Western Tidewater Continuum of Care Council, formed in 2004 and composed of roughly 30 member organizations, received HUD Continuum of Care funding for the first time in 2005. The award funded the implementation of HMIS beginning in 2006. Homeless providers in Western Tidewater face rising housing costs as real estate development booms in that area as well as the unique challenges of caring for a largely rural population.

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS* | United Way |
|--|---|----------------------|-------------------|--|-------|------------|
| Catholic Charities of Eastern Virginia Dominick R. Calgi Ph: 456-2366 www.cceva.org | | | | Rental assistance in Suffolk; Mortgage assistance in Franklin | N | Y |
| The Center for Hope and New Beginnings (formerly Suffolk Shelter for the Homeless) Brenda Galen Ph: 934-1353 | 30 beds for families | | | | N | N |
| Genieve Shelter Dr. Val Livingston Ph: 925-4365 | 20 beds for victims of domestic violence | | | | N | Y |
| Isle of Wight Department of Social Services Ph: 365-0880 | | | | Rent assistance | N | N |
| The Planning Council Julie Dixon Ph: 622-9268 x3002 www.theplanningcouncil.org | | | | Rent and mortgage assistance | Y | N |
| Salvation Army - Suffolk Capt. Mark Banks Ph: 539-5201 | Hotel voucher program: 13 families a year (26 beds) | | | Rent and utilities assistance | N | Y |

| Agency Information | Emergency Shelter | Transitional Housing | Permanent Housing | Other Services | HMIS* | United Way |
|---|-------------------------------------|-----------------------------|--------------------------|-----------------------|--------------------------|--------------------------|
| The STOP Organization Edith Jones Ph: 539-8081 | | | | Financial assistance | N | N |
| Western Tidewater Community Services Board Anita Morris Ph: 255-4198 | | | | Rent assistance | N | N |
| TOTAL: | 4 Programs 76 Beds | 0 Programs | 0 Programs | 6 Programs | 1 Y 7 N | 3 Y 5 N |

PROJECTS IN DEVELOPMENT

* The Western Tidewater Continuum of Care Council received HUD funding last year for the implementation of HMIS beginning in July 2006.

WESTERN TIDEWATER: PROVIDERS BY SERVICE AREA

| SERVICE | AGENCY | BEDS | POPULATION |
|-------------------------------------|--|---------------------------------|------------------------------|
| Emergency Shelter | The Center for Hope and New Beginnings (formerly Suffolk Shelter for the Homeless) | 30 | Families |
| | Genieve Shelter | 20 | Victims of domestic violence |
| | Isle of Wight Department of Social Services | Vouchers as funds are available | |
| | Salvation Army – Suffolk | 13 hotel rooms (26 beds) | Families |
| TOTAL: | 4 programs | 76 beds | |
| Transitional Housing | --- | --- | --- |
| TOTAL: | 0 programs | 0 | |
| Permanent Supportive Housing | --- | --- | --- |
| TOTAL: | 0 programs | 0 | |

| SERVICE | AGENCY | BEDS | POPULATION |
|-----------------------|---|---|----------------------------|
| Other Services | Salvation Army – Suffolk | Agencies provide supportive services and financial assistance | Families and single adults |
| | Western Tidewater Community Services Board | | |
| | Isle of Wight Department of Social Services | | |
| | The STOP Organization | | |
| | Catholic Charities of Eastern Virginia | | |
| | The Planning Council | | |
| TOTAL: | 6 programs | | |

REGIONAL SUMMARY

The following table shows the regional total of beds available for homeless persons.

EXISTING UNITS (Seasonal units in parentheses)

| | Emergency Shelter | Transitional Housing | Permanent Housing | Total |
|--------------------------|--------------------------|-----------------------------|--------------------------|--------------|
| Chesapeake | 10 | 40 | 11 | 61 |
| Norfolk | 450 (140) | 148 | 161 | 759 (140) |
| Portsmouth | 132 (60) | 76 | 58 | 266 (60) |
| Virginia Beach | 248 (64) | 202 | 157 | 607 (64) |
| Western Tidewater | 76 | 0 | 0 | 76 |
| Total | 916 (264) | 466 | 387 | 1,769 (264) |