Empowering the LGBTQ and HIV communities since 1989.

lgbtlifecenter.org
Culturally Sensitive, Client-Centered Approaches to Housing LGBTQ+ People, including Persons Living with HIV/AIDS

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WHO WE ARE

LGBT Life Center is a trusted leader that empowers the LGBTQ communities and all people affected by HIV through improving health and wellness, strengthening families and communities, and providing transformative education and advocacy.

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## Service History

<table>
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<tr>
<th>Year</th>
<th>Events</th>
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| 1989 | • ASO established to serve women and children  
      • HOPWA added in 1990 |
| 2005 | • Expanded mission  
      • Merger w/ Full Circle AIDS Hospice |
| 2011 | • Mission expansion to LGBT community center |
| 2017 | • Name change to LGBT Life Center |
Area

- Norfolk
- Virginia Beach
- Chesapeake
- Western Tidewater
- Portsmouth
- Hampton
- Newport News
- Gloucester
- Poquoson
- York County
Current Housing Services/Funding

HOPWA (Housing Opportunities for Persons with AIDS).
- STRMU, TBRA, PHP, Case Management
  - We serve the entire region

SHP (Permanent Supportive Housing for persons with Disabilities- HIV/AIDS and Youth*)
- Peninsula
- Virginia Beach*
- Norfolk

VHSP (Rapid Re-Housing, Prevention for LGBTQ)
- Norfolk/Chesapeake, Western Tidewater
- Virginia Beach

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Critical Components of Housing

Staff Recruitment

Supportive Services

Landlord Recruitment

Housing

Advocacy and Education
STAFF RECRUITMENT

• Employees that reflect the populations that you are serving

• Be intentional with hiring and understand it may take more time

• Creative with interview questions and reflective when reviewing the answers
SUPPORTIVE SERVICES

- Prevention and Intervention
- Support Network/Discussion groups
- Model of Care for Housing
  - Housing Specialist, Housing Case Manager and Medical Case Manager
- Medical Clinic, Test & Treat, Pharmacy
LANDLORD RECRUITMENT and HOUSING

• Understanding of the populations served

• Neighborhoods that are affordable and safe for diverse clients

• Scattered site
ADVOCACY AND EDUCATION

Community Wide
- Make sure you are at the table
- Understand the unique needs of the population
- Educate and encourage safe spaces
- Training
- Fair Housing and Tenant Landlord Act

Continuum of Care
- Service Providers within our CoC
- Central Intake/ Coordinated Entry Process
  - Culturally Competent
  - Screening client in for services
  - Personal or Professional

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DATA

- 1 in 5 transgender persons have unstable housing or are in need of housing
- 1 in 5 persons living with HIV are unaware of their status
- About 40% of youth reported facing housing instability also reported being LGBTQ. So if you're serving youth it is highly likely you are serving a young person who identifies as LGBTQ
Safe and Welcoming Spaces

Empowering and Affirming
✓ Pronouns
✓ Agency Forms
✓ Intake Spaces
✓ Website
✓ Nondiscrimination Statements
✓ Client Rights
NOSEY OR NECESSARY?
TRAINING OPPORTUNITIES AVAILABLE

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